

ROWENTA REDKEN-PROFESSIONAL

LIMITED WARRANTY

 : www.rowentausa.com

*This product is **repairable** by ROWENTA during and after the **warranty** period.*

Accessories, Consumables and end-user replaceable parts can be purchased, if locally available, as described on the ROWENTA internet site.

The Warranty

This product is warranted by ROWENTA against any manufacturing defect in materials or workmanship for a **period of 1 year** starting from the initial date of purchase.

The manufacturer's warranty by ROWENTA is an extra benefit which does not affect consumer's Statutory Rights.

The manufacturer's warranty covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At ROWENTA's choice, a replacement product may be provided instead of repairing a defective product. ROWENTA's sole obligation and your exclusive resolution under this warranty are limited to such repair or replacement.

Conditions & Exclusions

The ROWENTA warranty only applies within the warranty period in United States and is valid only on presentation of a proof of purchase. The product can be taken directly in person to an authorized service centre or must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to a ROWENTA authorized service centre. Full address details for each country's authorized service centers are listed on ROWENTA website (www.rowentausa.com) or by calling **800-769-3682** to request the appropriate postal address.

ROWENTA shall not be obliged to repair or replace any product which is not accompanied by a valid proof of purchase. This warranty will not cover any damage which could occur as a result of misuse, negligence, failure to follow ROWENTA instructions, use on current or voltage other than as stamped on the product, or a modification or unauthorized repair of the product. It also does not cover normal wear and tear, maintenance or replacement of consumable parts, or the following:

- using the wrong type of water or consumable;
- scaling (any de-scaling must be carried out according to the instructions for use);
- ingress of water, dust or insects into the product (excluding appliances with features specifically designed for insects);
- mechanical damages, overloading
- damages or bad results due to wrong voltage or frequency
- accidents including fire, flood, thunderbolt etc
- damage to any glass or porcelain ware in the product

This warranty does not apply to any product that has been tampered with, or to damages incurred through improper use and care, faulty packaging by the owner or mishandling by any carrier.

The ROWENTA warranty applies in the United States.

Consumer Statutory Rights

This ROWENTA warranty does not affect the statutory rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This warranty gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion.

Please keep this document for your reference should you wish to make a claim under the warranty.

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